
Re: Notice of intended suspension of license Sapphire Curacao N.V

From egl-applications <egl-applications@cga.cw>

Date Thu 2025-11-06 3:53 PM

To Corvin Nagtegaal | XCM <cnagtegaal@xcm.cw>

Cc Compliance <compliance@xcm.cw>; Analissa Heiland | XCM <aheiland@xcm.cw>

Dear Mr. Nagtegaal,

We have received your email formally requesting that the CGA revoke the license of Sapphire Curaçao N.V. with the application number OGL/2024/775/0363.

Further to your request, we would like to provide the information below.

As outlined in Article 2.4, paragraph 2, sub e, of the National Ordinance on Games of Chance (Landsverordening op de Kansspelen, “LOK”), the revocation of a license can be requested by the licensee. Based on Article 2.4, paragraph 3 of the LOK, the Curaçao Gaming Authority may impose specific conditions to ensure the protection of players and the integrity of the gaming sector.

In order to process your request, please send an email to egl-applications@cga.cw with the following:

1. A letter signed by the Managing Director stating the request and the reason for the request.
2. Information about the outstanding number of player claims and player deposits.
3. An explanation of how the operator will handle outstanding player claims and player deposits.
4. Information about the transfer of the players database [if necessary].

Additionally, please confirm if there are any other outstanding issues.

We appreciate your cooperation, and we look forward to your reply.

**Met vriendelijke groet,
Kind regards,
Saludos,**

Curaçao Gaming Authority

Scharlooweg 172-174 | Willemstad | CURAÇAO
Tel: +599 (9) 737-2299
Email: egl-applications@cga.cw
Web: www.cga.cw



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From: Corvin Nagtegaal | XCM <cnagtegaal@xcm.cw>
Sent: Friday, October 17, 2025 10:50 AM
To: [egl-applications](mailto:egl-applications@cga.cw) <egl-applications@cga.cw>
Cc: Compliance <compliance@xcm.cw>; Analissa Heiland | XCM <aheiland@xcm.cw>; [egl-invoices](mailto:egl-invoices@cga.cw) <egl-invoices@cga.cw>
Subject: Re: Notice of intended suspension of license Sapphire Curacao N.V

Hi EGL-Applications,

Kindly take note that subject client will move its operations to a different jurisdiction and will not proceed with their Curaçao License. Therefore, kindly reject their application.

This serves as a formal notice.

Please let us know if anything else is required.

Regards,

Corvin

On Oct 17, 2025, at 09:30, egl-invoices <egl-invoices@cga.cw> wrote:

Dear Sirs,

You must send an email to egl-applications@cga.cw.
Write a formal letter about this matter.

Met vriendelijke groet,
Kind regards,
Saludos,

Curaçao Gaming Authority

Scharlooweg 172-174 | Willemstad | CURAÇAO
Tel: +599 (9) 737-2299 | Fax: +599 (9) 737-2621
Email: egl-invoices@cga.cw
Web: www.gamingcontrolcuracao.org



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From: Corvin Nagtegaal | XCM <cnagtegaal@xcm.cw>

Sent: Friday, October 17, 2025 1:20 PM

To: egl-invoices <egl-invoices@cga.cw>

Cc: Compliance <compliance@xcm.cw>; Analissa Heiland | XCM <aheiland@xcm.cw>; igodett@xcm.cw <igodett@xcm.cw>

Subject: Re: Notice of intended suspension of license Sapphire Curacao N.V

Hello Team,

Unfortunately this client will leave for a different jurisdiction :(

Please advise on how to close the application.

Regards,

Corvin

On Oct 17, 2025, at 09:05, egl-invoices <egl-invoices@cga.cw> wrote:

Dear Sirs,

Please find attached a letter regarding the *Notice of intended suspension of license* for your attention.

Kindly review the contents of the document carefully.

Met vriendelijke groet,

Kind regards,

Saludos,

Curaçao Gaming Authority

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Scharlooweg 172-174 | Willemstad | CURAÇAO

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